

## **Frequently asked questions in relation to results day and appeals**

**Most students collect their results and are happy to continue with the plans they have already made for the next steps in their educational journey. On the rare occasion where this isn't the case, and to reassure you, we have created a FAQ's document for you.**

### **Who will be there on results day to help me?**

Members of the senior leadership team, our careers advisor, some subject teachers and the exam's team will be on hand to offer appropriate guidance and support..

### **Where do I get help from on the day?**

Each desk is named, so depending on who you want to speak to, we can direct you to the best person for this advice.

### **What if I am poorly on results day with Covid or another illness which prevents me from coming to school and I haven't asked for my results to be emailed to me?**

You can contact the exams office and ask for your results to be sent to your school email address, or you can nominate someone to collect them on your behalf. This will happen after the other students have received their results as the exam's team will be issuing results during the morning.

### **Can someone else collect my results?**

Students that are unable to make results day can nominate someone to collect them on their behalf. For this, you will need to provide them with a signed letter of consent, naming the person they've elected. That person must bring the letter along with suitable ID, such as a drivers licence or passport to identify them on arrival.

### **What if I get better results than I thought I would?**

If you have done better than you were hoping, you may then change your mind about what you want your next steps to be. There will be members of staff available to guide you through the next steps of the process. This will include members of staff from our senior leadership team and bespoke careers advice.

### **What if I don't get the results I was hoping for?**

Try not to worry. There will be members of staff available to guide you through the next steps of the process. This will include members of staff from our senior leadership team and bespoke careers advice.

### **Will my grade automatically go up if I appeal?**

No, grades can go down, stay the same or go up following an appeal.

### **What is the deadline to submit an appeal?**

The deadline for appeals is Monday 5th September 2022

### **How long do I have to wait for a response?**

Following an appeal the awarding body will issue the outcome within 42 calendar days.

### **Who do I submit my appeal to?**

Appeals can only be submitted by the Head of Centre (Mrs Millett). The administration of this will be undertaken by our Exam's Officer, Mrs Darby with the support of Mrs Darbyshire, Deputy Headteacher. Students or parents/carers cannot contact the awarding body independently.

### **Who decides if my appeal goes ahead?**

The awarding body (the exam board) considers your appeal and will make the final decision.

### **Do schools have to get consent from students before they submit an appeal?**

Yes. It is vital that schools and colleges have the consent of a student before submitting an appeal on a student's behalf.

### **Can students make multiple appeals for the same qualification?**

Students can submit one appeal per qualification to the awarding organisation so it is important that all applicable grounds for appeal are selected at the point of the original appeal submission.

### **What can a student or centre do if they think the outcome of an appeal is wrong?**

Following the conclusion of the awarding organisation's appeal process, a student who remains concerned their grade was incorrect may be able to apply for a procedural review to the Exam Procedures Review Service (EPRS) provided by the relevant regulator. EPRS processes are provided by CCEA Regulation (Northern Ireland), Ofqual (England) and Qualification Wales.

### **What is the process for an appeal?**

[Link to government guidance](#)

[JCQ - A guide to the awarding bodies' appeals processes](#)

[AQA - post results services](#)

[Pearson - post results services](#)

[OCR - post results services](#)

### **Will a pending appeal affect my future steps onto Sixth Form/other colleges/universities?**

This depends entirely on the provider. There are no hard and fast rules. Our advice is to get in touch with your chosen destination as soon as possible on results day. If you need help with this, our staff are here to support you on the day.

### **Is there a fee for an appeal?**

Yes, there is a fee. Each board is different. You can find out the cost of this via their website.